Metro Esports Frequently Asked Questions

Q: What is Metro Esports?
A: Metro is a digital sports & entertainment media company that specializes in attracting, engaging, and educating aspiring gaming and technology enthusiasts. Leveraging the viral popularity of gaming through our esports lounges, events, and experiences; we expose our community to an industry jam packed with fruitful careers, community, and opportunity for all. Our services include:

- Esports Facilities & Gaming Lounges
- Tournaments, Leagues, & Gaming Events
- Custom event and broadcast production
- Tech. Education Program
- Summer camps, workshops, and seminars
- Professional esports teams

Any questions? Email info@metroesports.gg or metroesports@ymcabhc.org

Q: What games do you offer?
A: Fortnite, Rocket League, Warzone, Overwatch, Valorant, League of Legends, Minecraft, Roblox, Starcraft 2, Hearthstone, Apex Legends, CS:GO 2, Brawlhala Madden 24, FIFA 23, The Show 22, NBA2K24, NBA2K23, Plants vs Zombies, Among us, Mario Kart, Mario Party, Super Stars, Splatoon 2, Super Smash Bros Ultimate.
NOTICE: *Children under 12 will require parent permission to access Rated T and above gaming titles.*

Q: What are your PC specs?
A:
GPU: Nvidia RTX 3080 Ti 12GB DDR6X
CPU: Intel Core i5-12600k 3.7 GHz
SSD: 1TB PCIe Gen 4.0 NVMe M.2
RAM: 32GB DDR4 3600 MHz
Monitor: ASUS TUF 27” 2K HDR 165hz GSYNC

Q: Do you have accounts available or do I need my own?
A: We have house accounts available for almost all of our gaming titles, though we welcome and encourage you to use your own! Games that require a guest account:

- Roblox
- Minecraft
- Warzone
- Overwatch 2

Q: Do I need to bring my own peripherals?

A: No. All Metro PCs are equipped with industry-leading Logitech peripherals (Headset, keyboard, mouse, mousepad, headset stand, microphone, webcam).

Q: Where can I sign up?
A: Our public operating hours for our gaming arcade are walk-in based. If you're a YMCA member, you have unlimited access seven days a week. You can sign-up for a YMCA membership, or a nonmember Gaming Membership, from the YMCA Doylestown website. Otherwise, nonmembers can pay a $10 drop-in rate at the Welcome Center for a day of play.

All program and course registration can be found through the Esports section of the YMCA Doylestown website. See: https://www.ymcabhc.org/sports-arts-esports/esports

Q: Can I play from home?
A: Yes! We have hybrid gaming tournaments, tech education programs, content creation classes, and coaching courses available. See the Esports section of the YMCA Doylestown website for more information.

Q: Do you host casual gaming events?
A: Yes! Join us on Mondays for Minecraft Challenge Mondays, Wednesdays for Mario Challenge Wednesdays, and Fridays for our weekly Friday Night Tournaments (game titles change each week for Friday Night Tournaments).

Q: How long has Metro been here? I've never seen this place before!
A: Metro Sports & Entertainment was founded in 2020 by Shaon Berry, and opened their Warminster headquarters in February of 2021. Metro opened their second facility inside the Doylestown YMCA in June of 2022 after partnering with the YMCA on summer camps and other existing programs in previous years. Metro plans to open a third location in Washington D.C. in late 2022.

Q: How much does it cost?
A: Metro offers a $10 "drop in" day pass that includes everything in the facility: state of the art PCs and next generation consoles for nonmembers. We also have an all-inclusive monthly access pass for $43/mo for nonmembers. **If you already have a YMCA membership, the public gaming hours are included in your membership!** There are a number of other classes, workshops, and programs offered. You can learn more about our pricing at https://metroesports.gg/lounges/warminster-pa/

Q: Can I leave my child there alone?
Yes, any child over the age of 12 may play in the gaming lounge without an adult. Children ages 8-12 can be left in the lounge as long as there is a parent or guardian present in the YMCA. Anybody under 8 must be accompanied by a parent or guardian at all times. There will be Metro staff supervision at all times.

Q: What safety and security measures are protecting my child?

In addition to constant staff monitoring and coaching, Metro utilizes a combination of software and hardware to ensure the safest, most controlled, and toxicity-free atmosphere in and out of the game. Utilizing www.kidas.net software, we receive:

-Notifications about threat exposures on PC games such as:

- online predators
- bullying
- hate speech
- sexual content
- scams

-24/7 in-game voice and text monitoring
-Weekly report summarizing children's gaming activity and time spent playing

Q: Do you do birthday parties or facility rentals?
A: Yes! We offer birthday party packages starting at $365 for members for up to 15 kids (additional $10 per extra kid). Check out https://metroesports.gg/rentals/ to book your party now!

Q: What are your hours?
A: Monday-Friday: 2:30pm-9pm
Saturday/Sunday: 2pm-6pm

Q: Do I need to book time in advance?
A: Nope! Come right in!

Q: Do you offer coding classes? How does that program work?
A: Metro offers a variety of coding and game design workshops/classes through the YMCA. We also offer virtual private tutoring for students 2nd grade through 12th grade (registration available on website under Education).

Q: Are you guys hiring?
A: Feel free to check out Metro's website for our currently open positions! While we might not be currently hiring, we are also always looking to add to our team of event staff with work on a case to case basis. You can visit https://metroesports.gg/job-openings to learn more!

Q: Why should I support my child playing video games?
A: YMCA Esports is the development of values through a progressive program stressing skill development, fun, physical fitness, and friendly competition. All youth have an opportunity to play and families are encouraged to participate. Additional benefits include:

- Improved hand-eye coordination
- Improved attention & visual acuity
- Improved basic visual processing and executive function.
- Problem-solving & strategy skill development
- 71% of parents report gaming having net positive effects for children.
- Boosts self-confidence and player socialization.

- 54% of gamers say gaming helps them connect with friends.
- In the span of just five years, over 125 higher education institutions have created varsity or club collegiate esports programs including local colleges – Drexel University, Temple, Arcadia, Harrisburg, Widener, Bucks County Community College, and more. More than forty U.S. colleges and universities offer scholarships for gamers.